

# How'd we do?

We would appreciate it if you would take a moment and complete this survey of our work.



Date 4/17/2008

Name Joe G

We would like you to know that **NO** information gathered here will be given to any other party for commercial purposes, whatsoever. You will not receive unsolicited calls or e-mails from businesses or persons trying to sell you something. This information is gathered to help us in showing potential customers how consistent we are in our work. Since we do not advertise in expensive phone books, we prefer doing business with friends or relatives of previous clients!

|  |   |                                    |                                      |  |  |                                      |
|--|---|------------------------------------|--------------------------------------|--|--|--------------------------------------|
| Did we begin your job on schedule?   | <input type="radio"/> Day(s) Late           | <input type="radio"/> Hour(s) Late | <input type="radio"/> 30 Min. Late   | <input checked="" type="radio"/> Arrived On Time | <input type="radio"/> Arrived Early        |                                      |
| If the job took more than a day, were we always on time?                                       | <input checked="" type="radio"/> Never      | <input type="radio"/> Not Really   | <input type="radio"/> Sometimes      | <input type="radio"/> Most of the time           | <input type="radio"/> Always               | <input type="radio"/> N/A            |
| If running behind was un-avoidable, did we call you in advance to be considerate of your time? | <input checked="" type="radio"/> No Call(s) | <input type="radio"/> Hour(s) Late | <input type="radio"/> Minute(s) Late | <input type="radio"/> Minute(s) Before           | <input type="radio"/> Hour(s) Before       | <input checked="" type="radio"/> N/A |
| How were our attitudes?  | <input checked="" type="radio"/> Poor       | <input type="radio"/> Okay         | <input type="radio"/> Average        | <input type="radio"/> Good                       | <input checked="" type="radio"/> Excellent |                                      |
| How were our personalities?  | <input checked="" type="radio"/> Poor       | <input type="radio"/> Okay         | <input type="radio"/> Average        | <input type="radio"/> Good                       | <input checked="" type="radio"/> Excellent |                                      |
| Did we clean-up as we went along?  | <input checked="" type="radio"/> Poor       | <input type="radio"/> Okay         | <input type="radio"/> Average        | <input type="radio"/> Good                       | <input checked="" type="radio"/> Excellent |                                      |
| Did we answer all your questions?  | <input checked="" type="radio"/> Poor       | <input type="radio"/> Okay         | <input type="radio"/> Average        | <input type="radio"/> Good                       | <input checked="" type="radio"/> Excellent |                                      |
| Were concerns handled professionally?  | <input checked="" type="radio"/> Poor       | <input type="radio"/> Okay         | <input type="radio"/> Average        | <input type="radio"/> Good                       | <input checked="" type="radio"/> Excellent |                                      |
| Were you comfortable with us in your home?   | <input checked="" type="radio"/> Poor       | <input type="radio"/> Okay         | <input type="radio"/> Average        | <input type="radio"/> Good                       | <input checked="" type="radio"/> Excellent |                                      |
| Did we meet or exceed your expectations?   | <input checked="" type="radio"/> Poor       | <input type="radio"/> Okay         | <input type="radio"/> Average        | <input type="radio"/> Good                       | <input checked="" type="radio"/> Excellent |                                      |
| How was the overall workmanship?   | <input checked="" type="radio"/> Poor       | <input type="radio"/> Okay         | <input type="radio"/> Average        | <input type="radio"/> Good                       | <input checked="" type="radio"/> Excellent |                                      |
| How was your overall experience?   | <input checked="" type="radio"/> Poor       | <input type="radio"/> Okay         | <input type="radio"/> Average        | <input type="radio"/> Good                       | <input checked="" type="radio"/> Excellent |                                      |
| Are we a Company that you would refer?   | <input checked="" type="radio"/> YES        | <input type="radio"/> Neutral      | <input type="radio"/> No             |  |  |                                      |

Other additional comments or suggestions



*Thanks again Jack! Everything was perfect. The job was awesome as were your workers, Edwin & Monty. They were very knowledgeable as well as professional. I look forward to my next job.  
Best Regards, Joe Gallo*