

# How'd we do?

We would appreciate it if you would take a moment and complete this survey of our work.



Date 4/13/2007

Name Jim L

We would like you to know that **NO** information gathered here will be given to any other party for commercial purposes, whatsoever. You will not receive unsolicited calls or e-mails from businesses or persons trying to sell you something. This information is gathered to help us in showing potential customers how consistent we are in our work. Since we do not advertise in expensive phone books, we prefer doing business with friends or relatives of previous clients.

Did we begin your job on schedule?	<input type="radio"/> Day(s) Late	<input type="radio"/> Hour(s) Late	<input type="radio"/> 30 Min. Late	<input checked="" type="radio"/> Arrived On Time	<input type="radio"/> Arrived Early
If the job took more than a day, were we always on time?	<input type="radio"/> Never	<input type="radio"/> Not Really	<input type="radio"/> Sometimes	<input type="radio"/> Most of the time	<input checked="" type="radio"/> Always
If running behind was un-avoidable, did we call you in advance to be considerate of your time?	<input type="radio"/> No Call(s)	<input type="radio"/> Hour(s) Late	<input type="radio"/> Minute(s) Late	<input type="radio"/> Minute(s) Before	<input type="radio"/> Hour(s) Before
How were our attitudes?	<input type="radio"/> Poor	<input type="radio"/> Okay	<input type="radio"/> Average	<input type="radio"/> Good	<input checked="" type="radio"/> Excellent
How were our personalities?	<input type="radio"/> Poor	<input type="radio"/> Okay	<input type="radio"/> Average	<input type="radio"/> Good	<input checked="" type="radio"/> Excellent
Did we clean-up as we went along?	<input type="radio"/> Poor	<input type="radio"/> Okay	<input type="radio"/> Average	<input checked="" type="radio"/> Good	<input type="radio"/> Excellent
Did we answer all your questions?	<input type="radio"/> Poor	<input type="radio"/> Okay	<input type="radio"/> Average	<input type="radio"/> Good	<input checked="" type="radio"/> Excellent
Were concerns handled professionally?	<input type="radio"/> Poor	<input type="radio"/> Okay	<input type="radio"/> Average	<input type="radio"/> Good	<input checked="" type="radio"/> Excellent
Were you comfortable with us in your home?	<input type="radio"/> Poor	<input type="radio"/> Okay	<input type="radio"/> Average	<input type="radio"/> Good	<input checked="" type="radio"/> Excellent
Did we meet or exceed your expectations?	<input type="radio"/> Poor	<input type="radio"/> Okay	<input type="radio"/> Average	<input type="radio"/> Good	<input checked="" type="radio"/> Excellent
How was the overall workmanship?	<input type="radio"/> Poor	<input type="radio"/> Okay	<input type="radio"/> Average	<input type="radio"/> Good	<input checked="" type="radio"/> Excellent
How was your overall experience?	<input type="radio"/> Poor	<input type="radio"/> Okay	<input type="radio"/> Average	<input type="radio"/> Good	<input checked="" type="radio"/> Excellent
Are we a Company that you would refer?	<input checked="" type="radio"/> YES <input type="radio"/> Neutral <input type="radio"/> No				

Other additional comments or suggestions

*Jack - Excellent professional job again. We would refer you without question. Looking forward to completion of the fireplace.*